

# Make a maintenance request 24/7

Tell us about a maintenance issue right away, instead of waiting for the next business day.

With our 24/7 chat service from Tapi, you can get in touch about maintenance anytime, even if it's outside our business hours.

## How it works



1. Scan the QR code in your property to start your request.

2. Use the chat service to tell us what's up.



3. Receive an email and track the progress of your request.



If you are dealing with an emergency, contact the emergency services and if you are dealing with a request that requires immediate attention, use the contacts Tenant Concierge provides or the contacts in your tenancy pack.